

CASE STUDY

Dollys Rockin' Rolls



This Creswell business approached the Joint Environmental Health Service (Bolsover and North East Derbyshire District Councils) for support. Given that the premises had been out of use, Amanda Clarke, Environmental Health Officer (EHO) decided it would be better to visit the proposed business to discuss the plans with the Food Business Operator.

A food registration form was completed on site and a full advisory visit was undertaken. The best advice was regarding a separate wash hand basin, the food business operator hadn't considered they would need one at front of house but the EHO advised it was quite a walk to the back of house unit and would waste time when they would be busy serving customers. During the inspection, Amanda noted that staff used the equipment sink eight times!

The business received full support from the EHO in terms of allergen advice, food safety management systems, cleaning chemicals and they were supported through planning conditions. It was an absolute pleasure for Amanda to return to the premises after opening to see the queue of customers, award the Food Hygiene Rating of 5 and to witness a happy business owner!

KEY POINTS

Support

- Recommendations on the siting of washing facilities at the premises
- Allergen advice, food safety management systems, cleaning chemicals and advice on planning conditions.

Outcome

- Awarded a Food Hygiene Rating of 5

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“You have been so supportive of my business!”
CATHERINE JACKSON, Business Owner, Dollys Rockin' Rolls