



Access Training A clear commitment to CPD

Sector: Independent training provider
Location: Nottingham City

Support Accessed

Digital Upscaler • Peer Networks • Workshops

About the Business

Access Training provides high-quality training, apprenticeships and recruitment support to businesses and individuals throughout the Midlands. It has offices in both Nottingham and Derby, and specialises in training for individuals seeking to embark upon or develop their careers in sectors such as Housing, Construction, Childcare and in industry-wide subjects such as Business Administration, Customer Services and Management.

Challenges

As a business that looks first and foremost at promoting staff from within, it is critical that appropriate training is on hand to help develop the skills of individuals who may be experienced in their role but who are stepping up to new responsibilities.



The Solution and Impact

When a member of the Sales team returned back to a new business development role after maternity leave, D2N2 Growth Hub's digital marketing workshops and webinars were instrumental in highlighting new practical ways of engaging with businesses and building confidence in the new role.

There was support too when the Operations Manager transitioned into the role of Operations Director. Her participation in the High Growth Women in Business peer network provided exposure to others working at Director level, and the universal challenges faced, regardless of the industry.

CPD has been supplemented by support from East Midlands Chamber. The business's HR Manager regularly engages with the Chamber's HR Forum, where he is able to stay informed about the latest legislation and glean best practice from exercises like mock tribunals. This insight is disseminated to others in the management team.

Alongside valuable training, the business has taken advantage of Digital Upscaler support. Digital Upscaler Adviser David Dobson spent time with the business capturing appropriate information for a diagnostic report across its working practices. Whilst the business did not qualify for Digital Upscaler funding, the exercise was useful in giving the senior management team the reassurance that there were on the right track in areas including Finance, Leadership, Management and Sustainability, as well as identifying how IT systems might be upgraded.

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"Investment in skills needs to be continual. It's great to see that D2N2 peer networks and workshops have been such an integral part of Access Training's CPD."

Pauline Roessler,
Business Adviser, D2N2 Growth Hub

"Where we've found D2N2 Growth Hub's support most helpful is in upskilling our team, particularly when transitioning to new roles. D2N2's peer networks are a great form of learning for anyone experienced in post but new to director level. For us, it's been an extra layer of support that has brought in new ideas to our business."

Corrina Hembury,
Managing Director, Access Training

