

CASE STUDY

Superior effort to comply with warehouse health and safety



KEY POINTS

Superior Spas had been trading from the same warehouses for three years and had not previously been inspected for health and safety by the local authority. During this period, the company was very much focused on growing the business which led to a lapse in adhering to health and safety issues, resulting in a number of areas of non-compliance.

Referral by another agency prompted an unannounced visit to the premise by an officer from Chesterfield Borough Council. A number of serious areas of concern were identified resulting in formal action being taken. The Managing Director - Rob Carlin acknowledged he had taken his eye off the ball in respect of health and safety and has taken immediate action to resolve these matters.

After only one month, health and safety within the business has improved dramatically with changes having been made to the physical environment, staff training, company documentation and procedures.

- Focus on company growth led to non-compliance on health and safety issues.
- Areas of concern were identified by local authority and support was given to the company whilst improvements were made.
- After one month, health and safety within the business had improved dramatically.

“ My initial visit from Vanessa was quite daunting as businesses tend to have a perspective of what a health and safety officer will be like. However my perspective couldn't have been more wrong, from the initial visit Vanessa has been nothing but helpful and supportive to my business. She identified areas we needed to improve on and highlighted the benefits of implementing these improvements. I would like to say a big thanks to Vanessa and her team for all their help and support - **ROB CARLIN, Managing Director, Superior Spas** ”

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